

CELINDO DIENG CULTURE FESTIVAL

AUGUST 27 - 30 (04 DAYS)

HIGHLIGHTS: DIENG PLATEAU, PIEDANG PATANG LAMENTAN ANGIN, DIENG CULTURE FESTIVAL, SIKUNIR HILLS, SIKIRANG CRATER, MENJER LAKE

DAY 01: SURABAYA - DIENG

27 AUG: Gather at the meeting point in the afternoon and depart for Dieng.

DAY 02: MAGELANG - DIENG

28 AUG: You will arrive in the morning in Dieng and will be directly delivered to a local restaurant for breakfast. After that you will be escorted for a tour to: **Batu Lookang Lamentation Angin**, and **Dieng Plateau**. After lunch, the trip continued to the Homestay to rest. In the evening after dinner, there will be a briefing in preparation for sunrise the next day. **(Lunch/Dinner)**



DAY 03: DIENG CULTURE FESTIVAL

29 AUG: Preparation and Trekking **GOLDEN SUNRISE BUKIT SIKUNIR** Rest and Breakfast at the hotel. After that, the event continued with the **Cultural Carnival & Ruwatan** and **the Gimbal Haircut**. In the afternoon, you will watch **a Jazz performance over the clouds** and **the flight of lanterns** in the evening. After that, you will return to the homestay to rest. **(Lunch/Dinner)**



DAY 04: DIENG - SURABAYA

30 AUG: After breakfast, you will head to **Sikidang Crater** and **Telaga Menjer**. After you are satisfied with the tourist attraction, you will be escorted to buy souvenirs. After that, we will start our journey back to Surabaya. Upon arrival in SURABAYA, this tour event ended. Thank you for your participation with CELINDO TOUR & TRAVEL and see you at other tour events. **(Breakfast)**



MIN. TOUR PRICE. 01 ADULTS (TWIN / TRIPLE SHARING):

ADULT : IDR 1,975,000

TOUR PRICES INCLUDE:

1. Round trip Transportation by Jumbo Coster (Fuel, Toll, Parking, Driver)
2. Homestay in Dieng (1 Room 3 persons)
3. Snack & mineral water
4. 5x meals
5. Tour Entrance Ticket
6. Official tickets & access bracelets for Dieng Culture Festival
7. Merchandise
8. Lantern
9. Tour leader
10. Medic team
11. Travel insurance by Sinarmas
12. Documentation (Mirrorless, Gopro, Drone)

TOUR PRICES DO NOT INCLUDE:

1. Tips for crew, guide, dan driver
2. Meals and other personal needs outside of the program
3. Personal medicines

REGISTRATION AND REPAYMENT:

1. Registration by attaching a non-refundable deposit of IDR 2,000,000 / participant
2. Payment of tour fees no later than 07 days before the departure date
3. Registration made less than 07 days before the departure date must make full payment

TERMS AND CONDITIONS:

1. The price listed is the full payment tour price, each departure has a different price
2. **The Group Tour will run with a total of at least 10 adult participants, if the participants are less than 10 adults, then Celindo Tour will adjust the tour fee**
3. Celindo Tour & Travel reserves the right to cancel the tour if the participant does not meet the quota and the down payment will be refunded
4. Tour packages that have been purchased cannot be canceled from the participant according to the conditions at Celindo Tour & Travel
5. Changes to the participant's name will be charged in accordance with the terms and conditions of the airline and Celindo Tour & Travel
6. For participants who are over 70 years old or have limited limb, sensory or mental functions, must be accompanied by family members, friends or relatives who will be responsible during the tour trip
7. In the event of a cancellation made by any party (Participant or Celindo Tour & Travel) due to chaos, war, natural disaster, disease outbreak, terrorist act, travel ban or other Force Majeure circumstances, the above conditions may change at any time without prior notice, depending on the policy of the airline, hotel. (Force Majeure: An event that occurs beyond human control and is unavoidable so that an activity cannot be carried out as it should)
8. In the event of Force Majeure, Celindo Tour & Travel is not responsible for refunds for services that have been paid for and not used
9. Tour fees do not include additional expenses caused by Force Majeure
10. Celindo Tour & Travel is not responsible and cannot be sued for accidents, damages, loss and delays of luggage/baggage by airlines, hotels and other transportation.
11. Celindo Tour & Travel berhak mengganti hotel – hotel yang akan digunakan berhubung hotel tersebut is full and replaced with another equivalent hotel
12. For the convenience and smooth planning of the tour trip, Celindo Tour & Travel reserves the right to issue flight tickets and other transportation, accommodation, entrance tickets to tourist attractions without making verbal or written confirmation to participants who have made a deposit
13. Celindo Tour & Travel has the right to charge the difference in tour prices and others, in the event of an increase in tour prices, etc., to participants
14. Participants are required to visit the mandatory store that has been determined by the local government (If any)
15. The tour schedule is subject to change at any time following possible/conducive conditions without reducing the content of the tour event
16. Cancellations / rescheduling / rescheduling of tour events before the departure date will be subject to the following cancellation fees:
 - After registration: Non-refundable registration deposit
 - 20 - 15 calendar days before departure date: 50% of the tour fee
 - 14 - 07 calendar days before departure date: 75% of the tour fee
 - 06 calendar days before departure date: 100% of the tour fee
17. By paying for registration, you are deemed to have understood and accepted the above Terms & Conditions

TERMS and CONDITIONS:

1. Registration made less than 15 days before the departure date must be paid in full immediately.
2. Registration without a deposit is non-binding and can be cancelled without prior notice to tour participants.
3. The payment of the tour fee is made 14 days before the departure date.
4. For registrants who are over 70 years old or have limited limb or sensory functions or mental limitations, must be accompanied by family members, friends or relatives who will be responsible for the tour trip.

Cancellation:

In the event of cancellation of the tour event by the Participant before the departure date, the cancellation fee is as follows:

1. After registration = Down payment (Non-Refundable)
2. 30-15 days before the date. Departing = 50% of the tour fee.
3. 14-07 days before the date. Departing 75% of the tour fee.
4. 06-00 days before the date. Departing = 100% of the tour fee.

The cancellation fee above also applies to:

1. The participant's registration advance is non-refundable if the participant cancels unilaterally.
2. Cancellation made by one of the parties (participants or Celindo Tour and Travel) which is caused by natural disasters, wars, disease outbreaks, terrorist acts and events that occur beyond human ability and cannot be avoided so that the tour cannot be carried out (force majeure), then the above provisions may change at any time without prior notice, depending on the policy of the company used, hotel accommodation and agency policies abroad.
3. Celindo Tour and Travel has the right to cancel the registration of tour participants who have not paid the down payment/repayment according to the deadline set by the tour package organizer.

Celindo Tour and Travel is not responsible and cannot be sued for:

1. Flight schedule delays/cancellations and all events that occur beyond the control of Celindo Tour and Travel.
2. Changes/reduction of travel events caused by natural disasters, riots and others of a force majeure nature.
3. Accidents, loss of luggage, delay in arrival of luggage due to the actions of the airline / other means of transportation, then the replacement standard is based on the provisions of the international airline or the transportation service provider used.
4. Loss of personal belongings, luggage, items at airports, hotels and criminal acts befalling tour participants during the trip.
5. Death or death of a tour participant due to illness or accident during the tour trip.

Celindo Tour and Travel Berhak :

- a) Cancel the tour departure date, if the number of participants is less than 15 adults, and the tour fee that has been paid will be fully refunded.
- b) For the convenience and smooth planning of the tour trip, CK Jaya Tours has the right to issue flight tickets and other transportation, accommodation, entrance tickets to tourist attractions without verbal or written confirmation to the tour registrant who has made a deposit.
- c) Celindo Tour and Travel has the right to charge the difference in tour prices and other fees, in the event of an increase in tour prices, fluctuations in foreign currency exchange rates, airport tax and airline surcharges to prospective tour participants.
- d) Replace the hotel accommodation to be used because the hotel is full and replace it with another hotel of equivalent quality in accordance with consideration and confirmation. If during the tour period in the cities visited there is an exhibition/conference event, it will be replaced with another hotel of the same level in the area of the nearest cities.
- e) For the sake of comfort and smoothness on the tour trip, Tour Leader Celindo Tour and Travel has the right to ask tour participants to leave the group if the tour participant in question tries to make provocations/riots, disrupt the tour event, ask forcibly, and provide false information (Hoax) about the tour event and others.
- f) The tour schedule is subject to change at any time according to conditions and circumstances that allow without prejudice to the content of the tour event.

- g) Participants are deemed to have known, accepted and agreed to the above conditions at the time of payment of the tour package fee.

NOTE:

1. No reservations are booked prior to confirmation from the participant.
2. Check-in time is at 14:00 and check-out is at 12:00 based on local time.
3. If there is an extreme price change due to economic fluctuations such as fuel prices or currency exchange rate increases, the tour price will be updated.